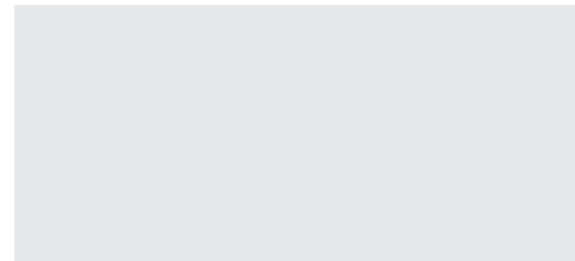MADE IN ITALY

Service Call

StylGame®

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BINGO DIVISION®
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EQUIPMENT FOR BINGO HALLS

PLAY IN COMFORT®
INTEGRATED ERGONOMIC SYSTEM
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Service Call

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WHAT IS IT?

Service Call is a customer assistance system which prevents the player from leaving the playing station.

WHY CHOOSING IT?

• Increases the hall's revenue

• Offers a prompt service that distinguishes the hall and retains the customer

• Helps planning the work of the staff in the hall

• Makes the staff job easier and allows the best management of the following tasks:
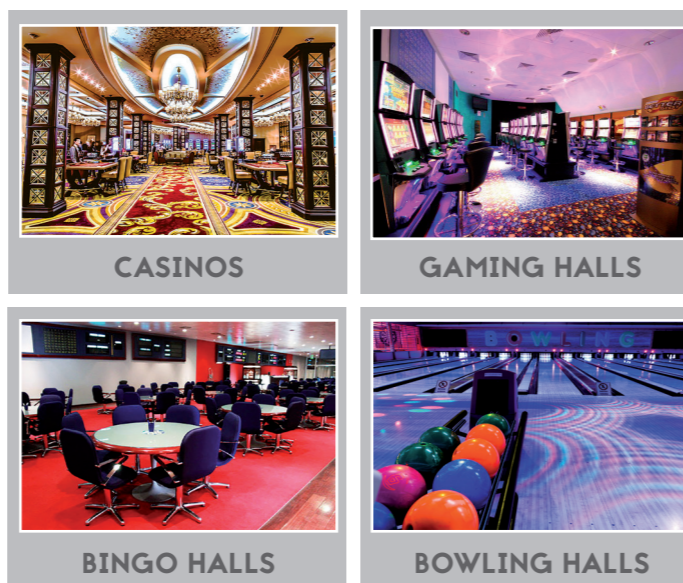
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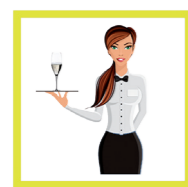
BAR RESTAURANT

TECHNICAL SUPPORT

WHO IS IT SUITABLE FOR?

CASINOS

GAMING HALLS

BINGO HALLS

BOWLING HALLS

...ANY ACTIVITY INVOLVING A DIRECT SERVICE TO THE CUSTOMER.

HOW DOES IT WORK?

Service Call is a stand-alone system, works independently and does not interfere with other systems used in the hall. Does not require any existing communication line and has virtually no running costs.

Devices for casino and gaming halls feature:
• 3 call buttons;
• 1 or 2 USB ports for battery charge of mobile phones or other devices;
• 1 support surface which lights up when the USB port is in use, as a reminder for the player.

The device dedicated to bingo halls consists of a push button to be placed in the middle of the table, easily reachable from all players.

The calls reception may be managed through one or more smart-phones, tablets or smart-watches, according to the number of employees working in the hall.

The system shows exactly from which device in the hall the call is coming. The visualization of the device position on the hall layout allows the staff to give a quick and efficient service to the customer.
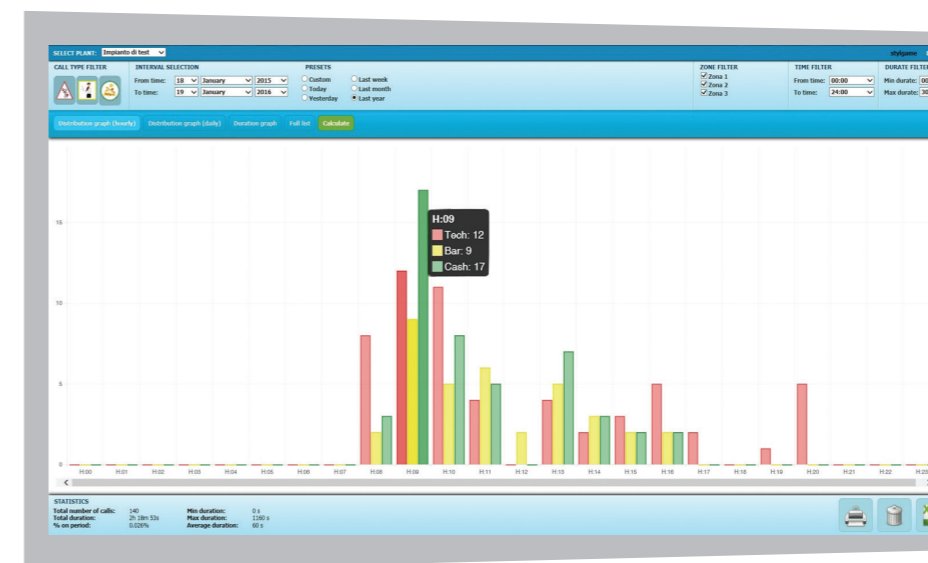
The system is supported by a dedicated software through which the hall manager controls the operations and the statistics related to the service offered, even if distantly connected through the web.

The interface is customizable in terms of graphics. Data can be transferred via the internet to a centralized control system for further processing.